# WWW.melbourne

## WHOIS Policy

3 August 2020

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## Classification

Public

# Contents

# 1 Definitions

In this policy:

**Allocation** means the method by which a domain name is created and assigned to an Applicant, **Allocated** shall have a corresponding meaning.

**Applicant** means a natural person, company or organisation in whose name an Application is submitted.

**Application** means the complete and technically correct request for a domain name, which complies with this policy and any other policy issued by us, or ICANN.

**ICANN** means the Internet Corporation for Assigned Names and Numbers, its successors and assigns.

**Registrant** means a natural person, company or organisation in whose name a domain name is Allocated in the TLD.

**Registrar** means an entity that is authorised to offer domain name services in relation to the TLD.

**Service** means the services that we provide in relation to the TLD.

**TLD** means Top Level Domain and for the purpose of this policy shall mean .melbourne

**We**, **us** and **our** means GoDaddy Registry Australia Pty Ltd ACN 103 729 620 as the designated representative of The State of Victoria through the Department of State Development, Business and Innovation, or our designated representatives.

**You** and **your** means the person or entity accessing the Service.

# 2    About this document

This document describes our WHOIS Policy.

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# 3    Purpose

The purpose of this policy is to describe the WHOIS Service of the TLD, how the Service may be used, actions we may take to promote the accuracy of the Service and those we may take to ensure the security and stability of the Service.

# 4    Policy statement

## WHOIS explained

WHOIS is not an acronym, it is the phrase 'who is', which is concatenated into the word WHOIS; it can also be written as WhoIs and Whois, and is also known as Registration Data Directory Services (RDDS).

WHOIS is a query and response protocol used to lookup data related to domain names. A WHOIS query returns information related to contact details, name servers, and the Registrar of a domain name.

To operate the TLD we have entered into an agreement with ICANN, which describes the requirements that we have in relation to the provision of WHOIS data.

Details about ICANN's policy with regard to WHOIS and additional information can be found on the ICANN website at the following link: http://whois.icann.org/

## Who collects the information that is shown in the WHOIS Service?

Our agreement with ICANN requires that when a domain name is registered, we obtain certain information from the applicant. Registrars will collect that information and provide it to us.

When applying to register a domain name, the applicant is asked to enter into an agreement with the Registrar, acknowledging and authorising the collection and use of the information in the provision of the WHOIS Service.

## What information is returned from a WHOIS query?

Where information exists a response will be returned containing details relating to the domain name, registrar, and name server data, described in detail in the following sections.

## How to make a WHOIS query

A WHOIS query for the TLD may be made by, using the command line interface as described in RFC 3912 WHOIS Protocol Specification to send the query, or via a web-based interface.

Both interfaces are provided free of charge to any Internet user.

### Command line interface

To make a query using the command line interface:

1    Connect to whois.nic.melbourne, Port 43.

2    Send the query in the required format, described in the following sections. Please note that the example query formats provided assume the use of the JWHOIS client (http://www.gnu.org/software/jwhois/) and should be adjusted for the selected command line interface.

3    The WHOIS Service will respond with the requested information.

## Web-based interface

The web-based interface allows any user to make a WHOIS query without any specific technical knowledge:

1    The web-based interface is available at the following link <INSERT URL>.

2    Enter the desired information in the required format, described in the following section.

3    The WHOIS Service will respond with the requested information.

# Sample WHOIS query and response formats

## Domain name data

The following table shows the information that a response to a WHOIS query would return for the domain name *EXAMPLE.TLD*.

The status codes that may be displayed in response to a WHOIS query are described in the Domain Name Lifecycle Policy which can be found at the following link: http://nic.melbourne

**Query format**

Using a command line interface: `whois -h EXAMPLE.TLD`

Using the web-based interface: `EXAMPLE.TLD`

**Response format**

```
Domain Name: EXAMPLE.TLD
Domain ID: D1234567-TLD
WHOIS server: whois.example-registrar.tld
Referral URL: http://www.example-registrar.tld
Updated Date: 2009-05-29T20:13:00Z
Creation Date: 2000-10-08T00:45:00Z
Registry Expiry Date: 2010-10-08T00:44:59Z
Sponsoring Registrar: EXAMPLE REGISTRAR
Sponsoring Registrar IANA ID: 5555555
Domain Status: clientDeleteProhibited
Domain Status: clientRenewProhibited
Domain Status: clientTransferProhibited
Domain Status: serverUpdateProhibited
Registrant ID: 5372808-ERL
Registrant Name: EXAMPLE REGISTRANT
Registrant Organisation: EXAMPLE ORGANIZATION
Registrant Street: 123 EXAMPLE STREET
Registrant City: ANYTOWN
Registrant State/Province: AP
Registrant Postal Code: A1A1A1
Registrant Country: EX
Registrant Phone: +1.5555551212
Registrant Phone Ext: 1234
Registrant Fax: +1.5555551213
Registrant Fax Ext: 4321
Registrant Email: EMAIL@EXAMPLE.TLD
```

```
Admin ID: 5372809-ERL
Admin Name: EXAMPLE REGISTRANT ADMINISTRATIVE
Admin Organisation: EXAMPLE REGISTRANT ORGANIZATION
Admin Street: 123 EXAMPLE STREET
Admin City: ANYTOWN
Admin State/Province: AP
Admin Postal Code: A1A1A1
Admin Country: EX
Admin Phone: +1.5555551212
Admin Ext: 1234
Admin Fax: +1.5555551213
Admin Fax Ext: 4321
Admin Email: EMAIL@EXAMPLE.TLD
Tech ID: 5372811-ERL
Tech Name: EXAMPLE REGISTRAR TECHNICAL
Tech Organisation: EXAMPLE REGISTRAR LLC
Tech Street: 123 EXAMPLE STREET
Tech City: ANYTOWN
Tech State/Province: AP
Tech Postal Code: A1A1A1
Tech Country: EX
Tech Phone: +1.1235551234
Tech Ext: 1234
Tech Fax: +1.5555551213
Tech Fax Ext: 93
Tech Email: EMAIL@EXAMPLE.TLD
Name Servers: NS01.EXAMPLEREGISTRAR.TLD
Name Servers: NS02.EXAMPLEREGISTRAR.TLD
DNSSEC: signedDelegation
>>> Last update of WHOIS database: 2009-05-29T20:15:00Z <<<
```

## Registrar data

The following table shows the information that a response to a WHOIS query would return for the Registrar; *Example Registrar Inc*.

**Query format**

Using a command line interface:

- ▪ `whois -h whois.nic.TLD 'registrar Example-Registrar'`

  or

- ▪ `whois -h whois.nic.TLD 'registrar 5555555'`

Using the **web-based interface**: `registrar Example Registrar`.

**Response format**

```
Registrar Name: Example Registrar
Street: 1234 Admiralty Way
City: Marina del Rey State
State/Province: CA
Postal Code: 90292
Country: US
Phone Number: +1.3105551212
Fax Number: +1.3105551213
Email: registrar@example.tld
```

```
WHOIS Server: whois.example-registrar.tld
Referral URL: http://www.example-registrar.tld
Admin Contact: Joe Registrar
Phone Number: +1.3105551213
Fax Number: +1.3105551213
Email: joeregistrar@example-registrar.tld
Phone Number: +1.3105551214
Fax Number: +1.3105551213
Email: janeregistrar@example-registrar.tld
Technical Contact: John Geek
Phone Number: +1.3105551215
Fax Number: +1.3105551216
Email: johngeek@example-registrar.tld
>>> Last update of WHOIS database: 2009-05-29T20:15:00Z <<<
```

## Name server data

The following table shows the information that a response to a WHOIS query would return for the name server NS1.EXAMPLE.TLD.

### Query format

Using a command line interface:

- ```
  whois NS1.EXAMPLE.TLD
  ```

  or

- ```
  whois –h nameserver (nameserver name)
  ```

  or

- ```
  whois –h nameserver (IP Address)
  ```

Using the web-based interface:

- ```
  NS1.EXAMPLE.TLD
  ```

  or

- ```
  nameserver (nameserver name)
  ```

  or

- ```
  nameserver (IP Address)
  ```

### Response format

```
Server Name: NS1.EXAMPLE.TLD
IP Address: 192.0.2.123
IP Address: 2001:0DB8::1
Registrar: Example Registrar
WHOIS Server: whois.example-registrar.tld
Referral URL: http://www.example-registrar.tld
>>> Last update of WHOIS database: 2009-05-29T20:15:00Z <<<
```

# WHOIS data accuracy

## Registrant responsibilities

It is the Registrant's responsibility to ensure that any information provided to a Registrar when registering or renewing a domain name is complete and accurate. Additionally the Registrant is required to update their information with the Registrar if a change has occurred to the information provided.

## What we may do to promote accuracy

We or a Registrar, may attempt to verify the information that a Registrant provides at the time of application to register a domain name. We or a Registrar may reject an application to register a domain name where incomplete information is provided, or where verification fails.

During the term of registration of the domain name we, ICANN or a Registrar, may:

- Perform audits of the information that has been provided; and

- Attempt to contact the nominated entities associated with the domain name, requesting the review of the information that has been provided—and if required request that the registrant contact the Registrar to make adjustments.

## What happens if WHOIS data is inaccurate?

Where it is determined that information provided in relation to a domain name is false, incorrect or out-dated; we, ICANN or the Registrar may suspend or cancel the domain name.

# Preventing misuse of WHOIS data

## WHOIS query limits

To ensure that privacy concerns are addressed we have imposed limits on the number of queries that may be made. For general use of the WHOIS Service the following limits will apply, up to:

- Twenty queries per hour from the same user; and

- Two-hundred queries per twenty-four hours from the same user.

Please note however we may amend these limits at any time.

## WHOIS restrictions

Where the WHOIS query limits have been exceeded the user will be barred from making additional queries for a period of twenty-four hours.

## WHOIS query exemptions

We may consider exemptions to the WHOIS query limits described in this section from law enforcement, government agencies, regulatory bodies, subject always to our policy, and that of ICANN.

# 5 Definition and review

This document has been prepared and published to represent our policy regarding the administrative and technical management of the TLD.

We may discontinue or amend any part or the whole of this policy from time to time at our absolute discretion.

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